

SCHEDULE 3

Annex III to the C2P SCCs – LIST OF SUB-PROCESSORS

The Sub-Processors SportsEngine engages vary depending on the SportsEngine Services the Organization receives and the country where they are located. The Organization has authorised the use of the following sub-processors:

Subprocessor	Data	Location	Role	Description of Processing	Website	Customers
Amazon	All data (including personal data)	Ireland	Data center hosting facility	This is a secure cloud service platform, offering compute power, database storage, content delivery and other functionality to help deliver the SportsEngine products and services.	https://aws.amazon.com/	Applies to all SportsEngine businesses. Depending on the proximity and other factors depends on the location of processing/storage.
		United States				
Salesforce and Salesforce Marketing Cloud	Personal Data necessary to provide services such as:	United States	(1) Cloud-based customer service management and communications service; and	Salesforce is used as the main platform to manage Organization's accounts, log support queries, send communications and also creating and managing marketing campaigns.	https://www.salesforce.com/	Applies to all SportsEngine businesses. This holds and processes data concerning Organizations and their Administrators (not end-user Members).
	Identification/Contact information including first and last name, email address, telephone number.					
			(2) Marketing CMS tool			
Stripe	Personal Data necessary to manage and process payment	United Kingdom Ireland	Payment processing services	For the terms governing the provision of these services please see Payment Processing Agreement.	https://stripe.com/	Applies to all SportsEngine businesses, that have agreed to the Payment Processing Services.
	Transactions such as: cardholder name, email address, unique	United States				

	customer identifier, date/time/amount of					
	Transaction, merchant name/ID and location. No credit card information of individuals is stored by SportsEngine or the Organization.			The individuals will insert their bank account/credit card details into the online checkout portal, however, none of this data is stored or kept by SportsEngine for or on behalf of the Organization, but is transferred directly to Stripe for the purposes of processing the transaction.		
				As part of the agreement, the Organization has to agree to Stripe's Terms which includes their Data Processing Agreement (you can access this once you have signed up and have an account).		
Intercom	Personal Data necessary to provide services such as: Identification/Contact information including first and last name, email address, telephone number.	United States	Support ticketing tool	Where Organizations and/or end-user Members request support, Intercom helps SportsEngine manage the caseload and communications effectively.	https://www.intercom.com/	Applies to all SportsEngine businesses.
Mailgun	Personal Data necessary to provide services such as: Identification/Contact information including first and last name, email address, telephone number.	United States	Email relay tool that allows clubs to communicate with their membership	Mailgun powers the email messaging tools for the Organization to send emails and communications to their end-user Members and also measure the business impact of email campaigns.	https://www.mailgun.com/	Applies to TeamUnify and GoMotion only (where the Organization uses such tools)
Wistia	Video imagery.	United States	Video delivery tool for help content and content that the clubs have produced	Wistia is the platform that hosts the Organizations and their end-users videos on to the SportsEngine platforms.	https://wistia.com/	Applies to TeamUnify and GoMotion only (where the Organization uses such tools).

Linode	All data (including personal data).	United States	Data center hosting facility	Linode provides SportsEngine with the ability to extend its server storage capacity with volumes on demand whenever it is necessary.	https://www.linode.com/global-infrastructure/	Applies to BracketPal only.
Sparkpost (Message Systems, Inc)	Identification/Contact information including first and last name, email address, customer number.	United States	Email delivery service	Sparkpost enables email content delivery, whereby end-users will receive a transactional email confirming details of bookings/reservations.	https://www.sparkpost.com/	Applies to BracketPal only.
	Transaction / booking data, including: booking ID, booking time and date.					
Tarsnap	All data (including personal data).	United States	Data backup center	This is a secure cloud service platform, offering database storage and backup of end-user Organization data. It ensures recoverability and restart if there is ever an issue with the primary servers and data storage facilities.	https://www.tarsnap.com/	Applies to BracketPal only.

Cloudflare	Limited personal data but includes IP Address.	United States	Content Delivery Network and Web Application Firewall	Cloudflare is a security, performance, and reliability company that helps make SportsEngine more secure, enhances the performance of our business-critical applications, and eliminates the cost and complexity of managing individual network hardware.	www.cloudflare.com	Applies to all SportsEngine businesses
Zoura	Personal Data necessary to manage and process subscriptions and invoicing such as: name, email address, unique customer identifier, date/time/amount of	United States	Subscription and Invoicing Billing Software	Zuora helps SportsEngine manage and automate recurring billing, collections, quoting, revenue recognition, and subscription metrics.	https://www.zuora.com/	Applies to all SportsEngine businesses (where applicable)
WalkMe	Personal Data necessary to manage and direct Administrative and Supporting roles to their appropriate online help content. Data captured includes, organization name, organization state, organization country, sports, product plan, claimed at date, organization id, team id, organization products utilized, affiliation and affiliation level (if org is affiliated to another organization), email, user role.	United States	Customer Support digital adoption platform	WalkMe is an extension of SportsEngine's Customer Support team. WalkMe provides tailored online instructional help content across SportsEngine's platforms. It streamline's a customer's journey as they learn and familiarize themselves with the platform.	https://www.walkme.com/	Applies to all SportsEngine businesses (where applicable)
CloudSponge	Email	United Kingdom Ireland United States	An Address importer/contact list	Used within the GoMotion and TeamUnify fundraising tools to promote a fundraising event. The app pulls in email contact lists based upon a specific email provider.	https://www.cloudsponge.com/	Applies to GoMotion and TeamUnify only.

Firestore	Mobile device ID - **Push notification	United Kingdom Ireland United States	Mobile app release/monitor, cloud messaging and remote configuration tool	Firestore supports remote configurations, application analytics including mobile app usage and user engagement.	https://firebase.google.com/	Applies to the SportsEngine, GoMotion, OnDeck and Tourney Machine mobile applications.
Google Cloud Platform	Organization Name, Business Address, Business Category, Hours of Operation, Reviews, Email, Phone, website URL	United Kingdom Ireland United States	Provides API tools for Places API, Geocoding API, My Business API, Business Information API and FTP Live results upload capabilities.	Supports integration of Google "My Business" account into the GoMotion platform, such as reviews, hours of business, and the ability for clubs to connect via FTP within the platforms to push results from a meeting management platform onto the web.	https://cloud.google.com/	Applies to GoMotion and TeamUnify only.
Plivo	Phone Number	United States	Provides online communication tools within SportsEngine for organization and team communications.	Organization Administrators using the SportsEngine platform use this SMS Sending Service for team communications and rsvp responses.	https://www.plivo.com/	Applies to SportsEngine only.
Twilio Sendgrid	Email	United States	Integrated tool that supports email delivery and communication.	This tool is used for internal and system generated email communication.	https://interactive.twilio.com/	Applies to SportsEngine only.
Automattic/WordPress	Organization Name, Organization Email, Organization	United States	WordPress is a free and open-source content management system that is offered to SportsEngine customers for their front facing website.		https://automattic.com/	Applies to SportsEngine only.
Elev.io	IP Address and Email	United States and Canada	Online help center and documentation and video repository.	Elev.io is used as an online help center to store platform-specific help articles and videos.	https://elev.io/	Applies to SportsEngine, TeamUnify US, GoMotion US, League Athletics
Montra					https://montra.io/	

	Name, Shipping Address, Phone Number	United States	Device logistics and supply chain storage provider.	Montra stores and completes fulfillment and logistics of cameras owned by SportsEngine which are used for our video and streamlining platform.		Applies to SportsEngine, TeamUnify, GoMotion
Pantheon	Limited personal data but includes IP Address.	United Kingdom Ireland United States	A technology provider offering web development tools in the cloud and content management system.	Pantheon is a technology tool used to store content and URLs for the GoMotion and TeamUnify marketing websites.	https://pantheon.io/	Applies to GoMotion and TeamUnify only.
Plaid	Name, Transaction ID	United States	Provides bank verification, analyzes categorized transaction data and verifies assets for lending purposes.	Plaid is an ACH verification tool used to verify funds availability during the checkout process.	https://plaid.com/	Applies to SportsEngine only.
reCAPTCHA	Limited personal data but includes IP Address.	United States	An advanced risk analysis engine. It uses adaptive challenges to keep malicious software from engaging in abusive activities on your website.	A secondary authorization step used to reduce and eliminate bad actors and BOT attacks.	https://www.google.com/	Applies to League Athletics only.
Sitecore	Name, Email, Address, Gender	United States	E-commerce software product for building multichannel e-commerce applications and systems.	Integrated with the SportsEngine platform. Sitecore provides the back-end technology for an e-commerce marketplace.	http://www.sitecore.com/	Applies to SportsEngine only.
WorldPay	Personal Data necessary to manage and process payment	United States	Payment Processing Provider	For the terms governing the provision of these services, please see Payment Processing Agreement.	https://worldpay.fisglobal.com/	Applies to SportsEngine only.

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